

Reference						Indicator	CP Theme	Lead Directorate	2007-08 Outturn	2008-09 Target	Latest Outturn			Activity reported			RAG rating			Direction of Travel			Reason for judgements	
NIS	LAA	HCS	CP	BVPI	PAF						APA	July	September	December	September			July	September	December	July	September		December
Corporate Plan theme: economic development and enterprise																								
167			7a-b								4	Regeneration	Establish baseline	Outturn available April	Review of traffic control systems continues to develop a planned replacement programme. The new street works system has gone live. The Council's own notification systems are being reviewed and revised arrangements will be put in place as part of the service delivery review with Amey. New prioritisation mechanisms for traffic regulation orders have been agreed with the Cabinet member and programme development is underway. Preliminary designs for motorway diversion routes have been produced and potential routes for Trunk Road diversions have been identified following a meeting with the Highways Agency.	A	G	G					Activity reported that should impact on the baseline	
168	Yes		Yes	223							4	Environment & Culture	6%	5%	Outturn available April	A detailed analysis of the 2007-08 survey has informed the development of the 2008-09 Joined Up Programme with Amey which is now being delivered. Scanner surveys underway and analysis currently planned for October/November.	A	A	A					Activity showing progress towards target, but no outturn available
169	Yes		Yes	224a							4	Environment & Culture	11%	10%	Outturn available April	A detailed analysis of the 2007-08 survey has informed the development of the 2008-09 Joined Up Programme with Amey which is now being delivered. Scanner surveys underway and analysis currently planned for October/November.	A	A	A					Activity showing progress towards target, but no outturn available
				224b								Environment & Culture	32%	32%	Outturn available April	A detailed analysis of the 2007-08 survey has informed the development of the 2008-09 Joined Up Programme with Amey which is now being delivered. Scanner surveys are planned to take place in October/November.	A	A	A					Activity showing progress towards target, but no outturn available
177			7a-b	102								Regeneration	3.355M	4.017M	Outturn available April	This data is provided by local bus operators on an annual basis (May). A core element of the journeys is supported through subsidised bus services and the Transportation Team seek to optimise the services supported to benefit most users (up to a point at which they may become commercially viable). The remainder of the services (approx 2m journeys/year) are operated commercially and these are concentrated on the Hereford City transport network. In addition, the team undertakes a comprehensive programme of publicity to ensure that users and potential users have high quality information on the available services.	A	A	A					Activity showing progress towards target, but no outturn available
178	Yes		7a-b	Yes							4	Regeneration	67%	69%	Outturn available April	This data is collected annually by various surveys that take a sample of bus passenger users on certain days of the week throughout particular months each year. Issues arising in terms of punctuality problems are dealt with in partnership with bus operators providing the specific service.	R	A	A					Activity showing progress towards target, but no outturn available
182												Environment & Culture		Establish baseline	Due April	Data is being collected for the period October – March 2008-09.	A	R	G					Since the last report a mechanism has been put in place to ensure that data is collected to establish a baseline for this indicator.

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NIS	LAA	HCS	CP	BVPI	PAF						APA	July	September		December	July	September	December	July	September		December
						215b	The average time taken to repair a street lighting fault, where response time is under the control of a Distribution Network Operator (DNO) (Data available monthly)	5	Environment & Culture	9.5 days	9.5 days	19.2 days	17 days	14.32 days	Performance from July to December has continued to show an improvement, and is a significant improvement on the targets set by DNOs	R	R	R	▽	▽	▽	Outturn to September has improved compared with that reported previously, but is still above target.
						218a	The percentage of new reports of abandoned vehicles investigated within 24 hours of notification (Data available monthly)	5	Environment & Culture	94.74%	94.74%	100%	100%	100%		G	G	G	△	△	△	Latest outturn is at the highest level achievable
						218b	The percentage of abandoned vehicles removed within 24 hours from the point at which the Local Authority is legally entitled to remove the vehicle (Data available monthly)	5	Environment & Culture	97.83%	97.83%	100%	100%	100%		G	G	G	△	△	△	Latest outturn is at the highest level achievable
Corporate Plan theme: sustainable communities																						
157						109a-c	Processing of planning applications as measured against targets for (a) 'major', (b) 'minor' and (c) 'other' application types (Data available monthly)	6	Regeneration	(a) 68% (b) 80% (c) 89%	(a) 60% (b) 65% (c) 80%	(a) 63% (b) 73% (c) 85%	(a) 60% (b) 71% (c) 86%	(a) 69% (b) 72% (c) 86%	Target for major developments is getting increasingly difficult to meet due to the downturn in economic activity. There are few new major applications coming in and hence the proportion of "old" ones still in the system is increasing, making the 60% target especially challenging. The new Planning Obligations policy is also slowing down minor developments as more of them need agreements.	G	G	G	▽	▽	▽	Outturn worse than last year, but should achieve target
170							Previously developed land that has been vacant or derelict for more than 5 years (Data available April)		Regeneration					0.07%	Baseline to be established April 2009	A	A	G				Data now available
175			Yes				Access to services and facilities by public transport, walking and cycling (Outturn data available April for submission to Data Interchange Hub)	6	Regeneration	91%	91%	Outturn known April 2009			The ability to support these services and meet target relies on close management of the route contracts and access to Council revenue funding (which remained static for the past 3 years) and the continued receipt of the Rural Bus Subsidy Grant. The Rural Bus Subsidy Grant is now included within Area Based Grant and hence removal of this funding or an element of it would result in a significant threat to meeting this target.	R	A	A				Activity showing progress towards target, but no outturn available
176							Working age people with access to employment by public transport (and other specified modes) (Data available April)		Regeneration			Establish baseline April 2009			The activity around this indicator will be similar in principle to that described above. Assessment will be carried out on the existing situation (mapping bus routes to employment sites using Accession software) and we will need to take a view on whether or not we set a target to maintain this level of access, increase it (which will require greater investment in the bus network) or seek to reduce the rate at which access declines given that the bus revenue support has not kept pace with inflationary pressures in the bus industry for the last 3-5 years.	G	G	G				Activity reported that should impact on the baseline
185			Yes				CO2 reduction from Local Authority operations (Outturn data available April)	6	Environment & Culture			Establish baseline April 2009			A full inventory of the Council's vehicle fleet is currently underway. Sustainability commitments are currently being updated. The Carbon Board has been allocated £50,000 of additional funding for a number of projects to reduce emissions in future years. Successful Eco Schools event held in November.	G	G	G				Activity reported that should impact on the baseline

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186	Yes	58	Yes				Per capita reduction in CO2 emissions in the LA area (Data provided by Defra approximately 18 months in arrears)	6	Environment & Culture		13.1% less by 2010 against 2005 baseline	Outturn for 2008 known September 2010			Energy Saving Trust training grant of £25,000 secured.	A	A	A				Activity showing progress towards target, but no outturn available			
187							Planning to adapt to climate change (Outturn data available April for submission to Data Interchange Hub)		Environment & Culture			Establish baseline April 2009			A detailed report has been prepared on the impact of past extreme weather events on the delivery of Council services asnd is now available on the Council's website	G	G	G				Activity reported that should impact on the baseline			
188							Flood and coastal erosion risk management (Availability of data determined by Defra)		Regeneration			Data supplied by Defra annually				A	A	A				No data available to determine target or performance			
191	Yes	56a	Yes				Residual household waste per head (Data available monthly in arrears)	6	Environment & Culture	851.85 kg (2006/07)	762 kg	197.6kg to June	312.59kg to August	470.63kg (to November)		A	A	G				Latest outturn on track to achieve target			
192				82a i-ii 82b i-ii 82c i-ii 82d i-ii			Household waste recycled and composted (Data available monthly in arrears)	6	Environment & Culture	30.26%	32%	31.12% to June	32.68% to August	34.25% (to November)	Performance at the same period last year was 30.61%	G	G	G	Δ	Δ	Δ	Outturn better than same period last year and on course to achieve target			
193							Municipal waste landfilled (Data available monthly in arrears)	6	Environment & Culture		64.92%	66.4% to June	64.37% to August	63.42% (to November)		A	G	G				Outturn better than target			
194							Level of air quality – reduction in NOx and primary PM10 emissions through local authority's estate and operations (Outturn data available April)		Environment & Culture			Establish baseline April 2009			A full inventory of the Council's vehicle fleet is currently underway. Sustainability commitments are currently being updated. The Carbon Board has been allocated £50,000 of additional funding for a number of projects to reduce emissions in future years. Successful Eco Schools event held in November.	G	G	G				Activity reported that should impact on the baseline			
195		54	Yes	199a-c			Improved street and environmental cleanliness (levels of (a) graffiti, (b) litter, (c) detritus and (d) fly posting) (Data available 4 monthly following survey)	6	Environment & Culture		(a) 10% (b) 12% (c) 2% (d) 1%	(a) 2% (b) 10% (c) 1% (d) 0%	(a) 3% (b) 19% (c) 1% (d) 0%	Dtetrus continues to be the most significant problem	A	G	G				Outturn better than target				
196				199d			Improved street and environmental cleanliness – fly tipping (Data available monthly)	6	Environment & Culture	Grading 3	Grading 2	Grading 3	Grading 2	Grading 2		R	G	G	◀▶	Δ	Δ	Outturn better than last year and currently achieving target			

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197	Yes	55 57	Yes				Improved local biodiversity – active management of local sites (Outturn data available April for submission to Data Interchange Hub)	6	Regeneration	28.70%	3.5% increase (30 sites)	Outturn known April 2009			Positive conservation management is understood as including those sites with their management schemes under the Woodland Grant Scheme, English Woodland Grant Scheme, Countryside Stewardship Agreements, Environmental Stewardship Agreements; along with all of the designated Sites of Special Scientific Interest and Local Nature Reserves (currently 109 in Herefordshire); and local sites with other specific management plans, e.g. Community Commons Project, Pond Restoration and Celebration Project and Earth Heritage Trust.	A	A	A				Activity showing progress towards target, but no outturn available
						204	The number of planning appeal decisions allowed against the Local Authority's decision to refuse planning applications, as a percentage of the total number of planning appeals against refusals of planning applications (Data available monthly)	6	Regeneration	36.40%	<36.4%	36.40%	40.00%	34%	There has been a significant improvement in the last quarter bringing the figure back below the national average.	A	R	G	◀▶	▽	△	Outturn better than target and last year
198							Children travelling to school – mode of travel usually used - Car			33.7%	34.0%				This data is collected from PLASC- the Government school census which is undertaken annually every January. We are on target to reach our 2011 targets. Activity centres around the work of the School Travel Officer and Assistant who work directly with schools, promoting and supporting school travel plans. Excellent progress has been made increasing the number of schools with travel plans and ensuring they are kept up to date. The work is supported by school travel grant which has been included in the area based grant. Continued receipt of this grant is imperative to the success of this indicator as it helps fund the two aforementioned posts, alongside a contribution from the Local Transport Plan programme.	A	A	A				Activity showing progress towards target, but no outturn available
198							Children travelling to school – mode of travel usually used - Car Share			4.4%	3.0%					A	A	A				Activity showing progress towards target, but no outturn available
198							Children travelling to school – mode of travel usually used - School / Public Transport			23.8%	24.0%					A	A	A				Activity showing progress towards target, but no outturn available
198							Children travelling to school – mode of travel usually used - Walk			36.5%	36.0%					A	A	A				Activity showing progress towards target, but no outturn available
198							Children travelling to school – mode of travel usually used - Cycle			1.6%	2.0%					A	A	A				Activity showing progress towards target, but no outturn available